

COMMUNITY KICKSTART GRANT PROGRAM

TERMS AND CONDITIONS

1. Information on how to apply, enter, and the grant(s) and the prize(s) form part of these Terms and Conditions. Application and participation in this “Community Kickstart Grant Program” (the “**Program**”) is deemed acceptance of these Terms and Conditions.
2. Applications are only open to Australian registered community organisations that provide benefits to a community, local community groups and voluntary organisations who have not previously been grant recipients as part of the Program in either 2022, 2023 or 2024 (“**Organisations**”). Organisations not based within a local community must be able to demonstrate that they provide benefits to a local community. All Organisations must hold a valid Australian Business Number (ABN) to apply.
3. Eligibility to vote and enter into the Prize Draw (defined below) is only open to Australian residents aged 18 years or over.
4. Employees (and their immediate families) of the Promoter, Organisations, agencies associated with this promotion are ineligible to vote and enter the Prize Draw. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
5. The Promoter is ISPT Pty Ltd (ABN 28 004 582 423) of Level 11/8 Exhibition St, Melbourne VIC 3000 (the “**Promoter**”).
6. Program starts 18/08/25 and applications close at 11:59pm AEST on 21/09/25 (“**Application Period**”). Round 1 assessment of the applications starts 22/09/25 and concludes at 11:59pm AEST on 28/09/25 (“**Shortlisting Period**”). Public voting for the Organisations starts 20/10/25 and closes at 11:59PM AEDT on 09/11/25 (“**Voting Period**”).
7. To apply for the Program, an authorised representative of an Organisation must complete an application form, which is available at isptcommunitykickstart.com, complete all questions and submit all details about their Organisation, including without limitation, why they would like a grant and how they would use it, and submit the fully completed application form along with any required accompanying documentation (as outlined on the application form) during the Application Period.
8. The Promoter reserves the right, at any time, to verify the validity of applicants, applications and entrants and reserves the right, in its sole discretion, to disqualify any applicant or entrant who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the application process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Program. Errors and omissions may be accepted at the Promoter’s discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter’s legal rights to recover damages or other compensation from such an offender are reserved.

9. Incomplete, indecipherable or illegible applications or entries will be deemed invalid.
10. Only one (1) application is permitted per Organisation.
11. During the Shortlisting Period, a panel of judges will select three (3) finalists per Shopping Centre (defined below). The judges may select additional reserve applications which they determine to be the next best, and record them in order, in case of an invalid application or ineligible applicant. Successful finalists will be notified by telephone and email. If there are two or less applicants who meet the judging criteria for a shopping centre, a recipient will be chosen by the judges and there won't be a community voting element.
12. Members of the public will then be able to vote for a finalist by either scanning a QR code on promotional material or visiting the participating shopping centres website, following the prompts to the promotion entry page, voting for a finalist, inputting the requested details and submitting the fully completed entry form during the Voting Period.
13. Only one (1) vote/entry is permitted per person.
14. If there is a dispute as to the identity of an applicant or entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the applicant or entrant.
15. The Promoter reserves the right, at any time: (a) to invalidate any votes which it reasonably suspects have been submitted using false, incorrect, fraudulent or misleading information, including but not limited to personal details and contact information and/or votes that have been submitted through the use of multiple identities, email addresses or accounts; and/or (b) to disqualify any entrant (or invalidate his/her entry) that the Promoter reasonably suspects has paid, bartered or offered payment or other consideration to another person in exchange for votes or has otherwise encouraged or procured any person to submit votes contrary to these Terms and Conditions.
16. The successful recipient from each Shopping Centre will be the finalist who received the most votes during the Voting Period ("**Grant Recipient**"). Grant Recipients will be announced on 10/11/25. Grant Recipients will be notified by telephone and email within two (2) business days, and their details will be published on the relevant shopping centre website and on the Promoter's social media channels by 17/11/25.
17. Applications will be grouped depending on which Shopping Centre their application was submitted for. The shopping centres are Barkly Square, VIC; Bendigo Marketplace, VIC; Keilor Central, VIC; Mango Hill Marketplace, QLD; Monington Central, VIC; Nundah Village, QLD; Southgate Sylvania, NSW; Toormina Gardens, NSW; Waurm Ponds Shopping Centre, VIC; Wagga Wagga Marketplace, NSW; Richmond Marketplace, NSW; Kellyville Village, NSW; Gungahlin Village, ACT; Coolum Village, QLD; Northpoint, QLD; St Clair Village, SA; and Northlakes, NSW (each a "**Shopping Centre**"). Each Grant Recipient will each be awarded a community grant of AUD\$10,000. Grants will be awarded as a cheque made out to the Grant Recipient. For avoidance of doubt, grants will be awarded in the name of the Organisation and not the authorised representative who submitted the application.

18. Total grant value to be awarded under the Program is AUD\$170,000. Grants are not transferable or exchangeable, unless otherwise specified.
19. This Program is judged on skill and merit, and chance plays no part in determining a Grant Recipient. Each application will be individually judged based on the criteria set out in the application form.
20. Each individual who submitted a vote during the Voting Period will be placed into a draw ("**Prize Draw**"). The draw will take place at Latitude, Level 3, 489 Toorak Road, Victoria, 3142 on 11/11/25 at 11AM AEDT. The Promoter may draw additional reserve entries and record them in order in case an invalid entry or ineligible entrant is drawn. The winner will be notified by phone and email within two (2) business days of the draw and, if the winner is from the ACT or SA, their details (initial, surname and postcode) will be published on the participating centres website from 18/11/2025.
21. The first valid entry drawn will win a Digital Gift Card from the Shopping Centre the winner entered the promotion valued at \$1,000.
22. Any ancillary costs associated with redeeming the Digital Gift Card are not included. Any unused balance of the Digital Gift Card will not be awarded as cash. Redemption of the Digital Gift Card is subject to any terms and conditions of the issuer including those specified on the Digital Gift Card.
23. The Promoter's decision is final, and no correspondence will be entered into.
24. Subject to the unclaimed prize draw clause, if for any reason a winner does not take a prize (or an element of the prize) at/by the time stipulated by the Promoter, then the prize (or that element of the prize) will be forfeited.
25. If any prize (or part of any prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
26. Total Prize Draw pool is \$1,000. Prize Draw prize or any unused portion of this prize, are not transferable or exchangeable.
27. A draw for the Prize Draw prize, if unclaimed may take place on 11/12/25 at the same time and place as the original draw, subject to any directions from a regulatory authority. Winner, if any, will be notified by phone and email within two (2) business days of the draw and, if the winner is from the ACT or SA, their details (initial, surname or postcode) will be published on the participating shopping centres website from 18/12/25.
28. All applications become the property of the Promoter. As a condition of entering this Program, each applicant agrees to assign all of their rights, title and interest (including copyright) in and to their application to the Promoter. Applications will not be returned to any applicant.
29. All grant recipients must complete an acquittal form on isptcommunitykickstart.com on or before 30/11/26. Incomplete or non-submitted acquittal forms will result in an Organisation being ineligible for future grant applications.

30. Applicants may engage an auspice organisation that meets the definition of a not-for-profit organisation or an incorporated association or provide a service or activity primarily considered the responsibility of the State or Federal Government whereby the initiative is outside of their core business.
31. Applicants and entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a Grant Recipient or winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this Program (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
32. If this Program is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, pandemic, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any applicant or entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Program, as appropriate.
33. Any cost associated with accessing the promotional website is the applicant or entrant's responsibility and is dependent on the Internet service provider used.
34. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act 2010 (Cth.), as well as any other implied warranties under similar consumer protection laws in the States and Territories of Australia ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Program.
35. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any application, grant claim or entry that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by an Organisation or entrant; or (e) use of a grant or the prize.
36. The Promoter collects personal information ("**PI**") of authorised representatives and entrants in order to conduct the Program and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers and suppliers. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at <https://ispt.com.au/privacy-policy/>. The Privacy Policy contains information about how individuals may opt out, access, update or correct their PI, how individuals may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. Unless otherwise indicated by the Promoter, the Promoter may disclose PI to entities

outside of Australia (for a list of the countries, see the Promoter's Privacy Policy), and cannot guarantee that any overseas recipient will not breach the Australian Privacy Principles. By entering the promotion authorised representatives and entrants consent to the overseas transfer on these terms as permitted by the Australian Privacy Principles and agree that the Promoter is not liable in this regard.